



ACCESS

SYDNEY

COMMUNITY TRANSPORT

ANNUAL REPORT 2021-22

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Our Vision

That all members of the community should have equal access to safe, affordable and accessible transport options.

Our Mission

We support the frail, aged, and people with disabilities or health issues to access and participate in community life through:

- Direct delivery of a range of transport and mobility options;
- Collaborations with like-minded organisations and groups to develop improved transport options;
- Advocating for accessible public and community facilities.

Access Sydney Community Transport acknowledges the Aboriginal and Torres Strait Islander peoples as the first inhabitants of this nation, and the Wangal, Bidjigal and Gadigal people of the Eora Nation as the traditional custodians of the lands on which we meet and work. We recognise their continuing connection to the land, water and community. We pay respects to all Aboriginal and Torres Strait Islander Elders past, present and emerging from all nations across this country.



FROM THE CHAIRPERSON **Robert Macey**

I am pleased to present the Chair’s annual report for the financial year ending 2022.

The responsibility of the Board is to set the strategic direction, manage risk, ensure compliance with Access Sydney Community Transport’s (ASCT) Constitution, contracts, legislation and ensure that organisation finances are used for the purpose for which they are granted.

Unfortunately, the COVID-19 pandemic continued to significantly impact the business and the broader community and through the Board, our priority continued to be the provision of support to the management team. Commonwealth Government directives, Public Health Orders and NSW Health advice changed regularly and the ASCT team, across all tiers, needed to be agile and quick to respond.

Implementing strategies to protect the health and safety of our team members and community involved carefully planned service provision, offering only essential services at times. Thanks to government support measures we were able to keep most people employed and as COVID-19 restrictions began to ease in late 2021/early 2022, we started to bring our services back online. Gaining the trust of our community via the provision of

a full range of services once more became a priority, however, a return to pre-COVID patronage levels continues to be challenging.

ASCT receives funding from a range of sources including the Commonwealth Department of Health, NSW Health, Transport for NSW, The City of Sydney, and a number of private contracts.

Reduced services had a negative impact on our ability to meet our funding requirements, in terms of the number of trips and hours of service by more than 20%. Where safe and appropriate, services were adapted to meet clients’ individual needs.

As shown in the audited financial report, ASCT continues to be financially healthy with an Equity of \$3.967m as at 30 June 2022. Further detail can be found in the audited financial reports.

As we move into a new financial year, and a post-COVID environment, the priority for the team is to reopen for business and reconnect with the community. This will require some additional investment in vehicles and other assets, and an uptick in spend across our community services area, however, the organisation has a healthy balance sheet.

Notwithstanding funding for community transport organisations and other services comes from the Commonwealth Home Support Program, which is due to change in the coming years, plans are underway to refresh ASCT and the provision of services that we have historically supplied.

ASCT is working with Community Transport Organisation, the peak body for community transport providers, to engage with government and lobby for continued access to affordable transport for frail, older people and people with a disability. Work on partnerships and other initiatives to grow ASCT continues, and strategies are also underway to build on our social enterprise activities and offer a wider range of services.

At ASCT we have a dedicated and skilled team from a diverse range of backgrounds that align with the needs of our clients. On behalf of the Board, I thank everyone for their commitment to ASCT and our clients particularly through the uncertainty that was COVID-19.

In early 2022, our CEO Carla Northam resigned and our sincere appreciation for her efforts throughout the eye of the COVID-19 pandemic. Michelle Newman joined the business as CEO and has hit the ground running, driving a renewed focus on the community. We wish her well.

I would like to thank the Board of Directors for their diligent efforts through the year. Natalie Peterson, a senior leader in the Stakeholder/ Communications space joined the Board but unfortunately, Celeste Shaw, who had been a Director with ASCT since 2015 and prior to that with Inner West Community Transport left the Board.

As for myself, having joined the Board in 2020 and commenced as Chair in 2021, I have been blessed to work with a highly professional Board and leadership team.

I look forward to what 2022/23 will bring as we reopen for business.





FROM THE CEO Michelle Newman

2021/22 was another challenging year for all of us. We endured multiple lockdowns in the Sydney Metro area and had a significant change over in management at Access Sydney. Yet through the resilience and commitment of staff, volunteers, our Board of Directors, and our partners we were able to keep delivering essential services to the community.

Starting as the new CEO in April 2022, I was inspired by the dedication of staff and the achievements throughout the year, despite the challenges. I'd like to sincerely thank our dedicated staff and volunteers, including our Board of Directors. This past year has been one of the most difficult years experienced by many of us, with separation from family and friends, movement restrictions for long periods, working remotely and some staff and volunteers unable to work at all. I am grateful that through all these challenges, we remained devoted and loyal to each other, the organisation, and the community as we worked our way through the pandemic.

We still have a way to go before we stabilise in a new normality and reach our pre-pandemic performance levels, but I know that we will come out stronger as we reflect on our business and make the improvements needed

for a successful recovery and a sustainable future in aged and community care.

I want to highlight the contribution of our Board of Directors and the expertise they provided to deal with issues arising from the pandemic and our recovery. I appreciate the support they have shown me and the many voluntary hours they dedicate to Access Sydney guiding our strategic direction and planning for recovery.

I'd also like to acknowledge our funding bodies and partners for their support this past year. There was a clear understanding of the need for flexibility in service delivery and a belief that we could work through the difficulties together.

While this year has been difficult, we managed to achieve some remarkable things that you can read about in this report. We showed this year that Access Sydney can respond to major disruptions while continuing to focus on the needs and wellbeing of our clients and the community.

I encourage you to take some time to read our stories and the quotes from our staff and clients - as they are a great reminder of why Access Sydney exists.

We also want to celebrate and honour the significant years of service for several of our staff. There are 27 staff that have been with Access Sydney, in its various entities, for over 10 years and four staff who have been here for more than 20 years – that is outstanding in a world of change and deserves recognition. Some of these staff have shared their thoughts on what it has been like to work at Access Sydney and the changes that have occurred over 20 years.

Thank you for making me feel welcome, and with your continued support I am looking forward to the year ahead. It will be another confronting year as we work through the many aged care reforms coming our way, but I know we are up to the challenge and open to the opportunities.



THE YEAR IN REVIEW

The 2021-22 financial year was challenging for our clients, staff, and volunteers. The year started with a prolonged pandemic lockdown, lasting until mid-October. For the first half of the year, many of our services were suspended and the organization shifted to support our clients and communities through a range of innovative and targeted measures.

The overall impact was profound:

- We provided 20% less trips for our clients than in the previous year
- Individual social support was severely limited by public health requirements - to less than half of the last year
- Our Social Outings – our most popular program - was suspended for months leading to a dramatic reduction in trips.

We filled this gap with innovations aimed at keeping clients safe and connected – our Wellbeing Calls, Care Packs, Vaccine Shuttles and Burwood Cares partnership were significant contributions to the welfare of clients and community.

Our pandemic initiatives were successful because of the willingness of our drivers, client assistants, customer service and administrative staff to work closely as a team to support our clients.

As well, many of our services proved critical to clients with medical and other essential needs. Despite the pandemic, we provided over 4,000 trips for individual clients to get to hospitals, medical appointments, vaccinations or other important places.

Our shopping programs were also key to the health and wellbeing of clients. We provided more than 20,000 trips to shopping centres like Broadway, Marrickville Metro, Burwood Plaza and Eastgardens.

After the lockdown and despite the ongoing restrictions, we offered around 40 monthly imaginative and exciting social outings that helped to lift clients' spirits.

A standout feature of our social outings is their multicultural character - around half were delivered for Arabic, Chinese, Greek, Italian, Russian and Vietnamese groups.

The outings included:

- Our gourmet shopper program for clients to explore diverse cuisines across Sydney.
- Our scenic tours connect clients to the outdoors and exciting destinations.
- Our historical and arts outings providing stimulating cultural experiences.

AT A GLANCE



Trips by Purpose

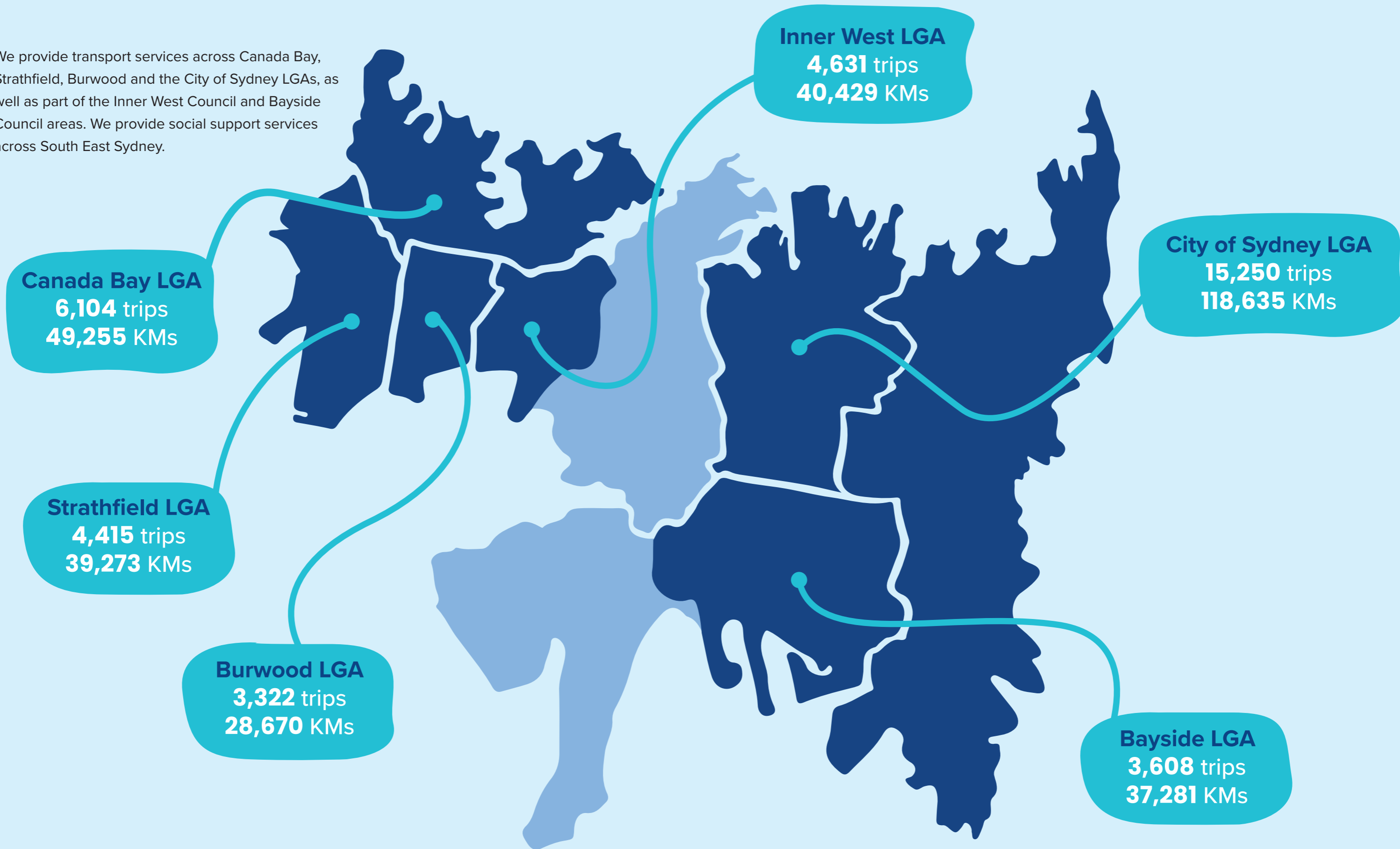


Our Fleet



OUR SERVICE AREA

We provide transport services across Canada Bay, Strathfield, Burwood and the City of Sydney LGAs, as well as part of the Inner West Council and Bayside Council areas. We provide social support services across South East Sydney.



KEEPING CONNECTED

Responding to the Pandemic

The COVID-19 pandemic hit Sydney hard in mid-2021. Sydney was locked down from late June to mid-October, causing considerable hardship for our clients. We responded to this crisis by providing practical support to our clients and our communities.

Check Ins

During the lockdown, our customer service team called hundreds of clients, volunteers and outings group leaders to check on their welfare and help alleviate the loneliness and social isolation that many experienced.

Practical Support for Clients

Many of our clients needed practical support to protect themselves from COVID-19 and sustain themselves at home during the lockdown periods. Access Sydney responded by providing free travel to get vaccinated and organising shopping (through lists they provided) for clients who were unable to leave their homes.

Vaccine Shuttle

In August 2021, we provided a shuttle service for social housing residents of Joanna O’Dea Court to obtain vaccinations from a local clinic. The shuttle was supported by NSW Health and the NSW Department for Communities and Justice. We ensured the safety of passengers by limiting seat capacity in buses, temperature checks, mandatory masks and making hand sanitiser available on board. All drivers were fully vaccinated.

Access Sydney Care Packs

To continue to keep our clients safe, we delivered thousands of COVID Care Packs to clients in the City, Inner West and South-East areas of Sydney during November and December 2021.

The Care Packs included face masks, hand sanitiser, anti-bacterial wipes, disinfectant solution and a spray bottle, and were supported by a grant from Multicultural NSW and the donation of items facilitated by Good 360.

Burwood Cares Donation Drive

We recognised the impact of COVID lockdowns on vulnerable members of our community by partnering with Burwood Council during September 2021 to support the delivery of over 200 food parcels to people in need in the community.



“Our Burwood Vinnies Support Centre have been distributing Care Packs to vulnerable people in the Inner West, to help them feel safe to get back into the world after lockdown. These packs include face masks, hand sanitiser, toothpaste, handwipes and surface sanitiser. Thanks to Access Sydney Community Transport for helping us give Inner West locals the confidence to integrate back into the community safely”.

- Burwood Vinnies



Social Impact



In late 2021, after the COVID-19 lockdown, we commenced to re-establish our social outings program. While rebuilding the program took some time, as clients were cautious in social engagement, the popularity of the outings gathered pace over the first six months of 2022.

By June, a survey showed that outings were the most popular across clients, with 54% telling us that they use this service.

Our social outings play an important role in alleviating loneliness and social isolation, and assist clients to stay independent and access their local community. They promote wellbeing and create memorable experiences at an affordable rate.

Gourmet Shopping

Our gourmet shopper program allows our avid foodies to explore and connect with diverse cuisines across Greater Sydney. Embarking on a safari through various artisan and fresh food sellers, our clients further build and support inclusive and diverse communities.

Scenic Adventures

Our clients love to enjoy the outdoors and fresh air alongside breath-taking views and exciting destinations. Our scenic adventures provide everyone with the chance to get outside and enjoy a change in scenery, whether it's embarking on seaside trips, strolling through floral gardens or visiting Sydney's national parks.

Exploring Art & History

We also visit a range of destinations filled with educational, or supportive opportunities. Visiting galleries, museums and historical homesteads always provide our clients with the opportunity to learn more, improve thinking and memory, and be inspired.



“It has allowed me to get to places that we can no longer access ourselves. It is **a very important part of our social lives**”.

- Anonymous

“Social program outings **give me a great day out**, as being in a unit gets very lonely on your own, with family living interstate. I always look forward to them, and **get out for a few hours to meet new people**”.

- Robyn

88% of our clients enjoy social contact on our services

“The social trips have allowed me to get out of my house. I am able to **mingle with others, have conversation and generally enjoy my day**. I love going out to places that I normally would not be able to see”.

- Terpsi



Special Events

These larger-scale outings are designed to get our clients out and about again to a variety of fun and unique events happening across Sydney. Client favourites include the annual VIVID light festival, the Royal Easter Show, the Premier's Gala Concert and Christmas lights.



40 monthly group outings



OUR CLIENTS

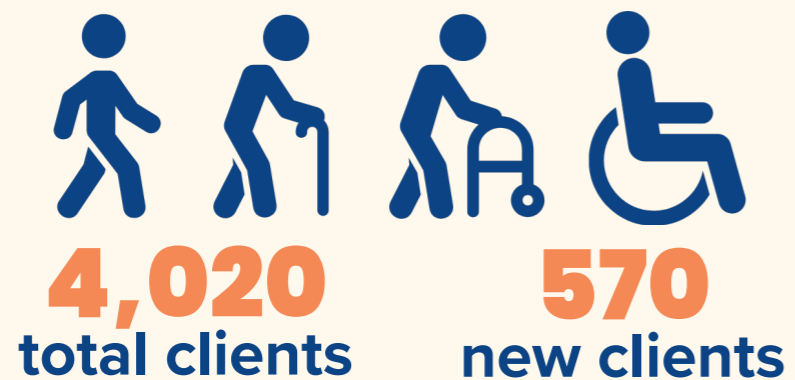
More than 4,000 clients linked with us for aged care and transport services, a small increase on last year.

In line with demographic trends, our clients are ageing, with nearly 60% older than 80 years, and women making up nearly 70% of the total. Around 46% live alone and nearly 20% use mobility aids or require some mobility assistance.

Another marked feature of our clients is their cultural diversity, with nearly a quarter speaking a language other than English. Chinese clients comprised 13% of the total and Italian clients 8%, with smaller, but significant, numbers of Arabic, Greek, Korean, Russian and Vietnamese clients.

During the year we also delivered services to a small but increasing number of Home Care Package clients through agreements reached with their providers. Often these were former clients who wished to continue to use our services with their friends and familiar staff.

For the first time since 2020, we were able to conduct face-to-face consultations over May and June. This helped to re-establish relationships with clients and build our services. The consultations were supplemented by a survey of clients across all services contributing to important feedback about our services and performance. The results of the consultations and surveys indicate high levels of satisfaction with our staff, our services and our approach.



What Clients Told Us



94%

trust the service



91%

agree ASCT helps them to maintain their independence.



86%

find ASCT services meet their mobility needs



42%

use ASCT as their primary source of transportation



88%

feel ASCT responds to their cultural needs with understanding and



94%

agree ASCT staff act with respect

'Life was a lot harder before Access Sydney came into the picture. The staff have always gone beyond their duty of care. The life of everyone has been made a lot easier and richer'

- Anonymous

'I have always been satisfied with your wonderful service and your excellent staff that are always so happy to help. Your drivers are great and always happy to put one at ease'

- Barry

'Access Sydney Community Transport is worth its weight in gold. Every driver who has picked me up has been simply splendid'

- Judith



OUR PEOPLE

Our Most Valuable Resource

Our staff made a significant contribution to the support of our clients and the success of our services over the past year. They showed flexibility and initiative during the prolonged lockdowns, supporting clients who were often isolated, uncertain of how to deal with the pandemic, and required practical support.

Our workforce of 70 drivers, client assistants, customer service and administrative staff is culturally and linguistically diverse, reflecting the diversity of the communities in which we provide services and strengthening our ability to work effectively with differing cultural groups.

During the year staff responded to public

health requirements by meeting vaccination requirements, always wearing face masks, carrying extra masks and sanitiser on our vehicles and ensuring high levels of cleanliness.

A highly successful staff development day was held in June 2021, with a focus on organisational development and planning for 2022/23.

Another important feature of our workforce is the loyalty of our staff. More than 40% of staff have worked with us for more than 5 years, and 20% for more than 10 years. And, this year, 4 staff have been with us for more than 20 years. We celebrate these staff in this report.



31
drivers



26
office staff



13
client assistants

10+
years



Lorraine Czapski, Gurmeet Dua, Brian Hewish & Josephine Baudille

Staff Serving 10 years or more

- | | |
|---------------------|---------------------|
| Gurmeet Dua | Brian Hewish |
| Christine Dougherty | Volodymyr Perederiy |
| Le Khoen Tjoeng | Lorraine Czpaski |
| Kazi Rommana | Josephine Baudille |
| Franco Soliman | Anne Carniel |

Our 20+ Years Stars!

Jennifer Armitage – 27 years

I started with Inner West Community Transport 28 years ago and I've continued on with the organisation merging with Access. I've loved doing the job and get a lot of satisfaction from helping those who need it most. All our services are invaluable to our clients.



Antonia Condoluci – 23 years

'My time working with community transport these past 23 years have been rewarding knowing that I have been able to make a difference in so many elderly people's lives'



Ashley Moore – 21 years

'Wow, 20 years, that went quick. I started at South Sydney Community Transport before we merged into Access Sydney. We had a bus, a couple of vans, a car and ute - how we've grown! I've met a lot of great people both clients and staff, and have had a lot of memorable moments along the way!'

Jing Lu – 20 years

Helping people is a privilege and that is what attracted me to Inner West Community Transport 20 years ago. It is incredibly satisfying to contribute to a community transport service that enables people to lead more fulfilling lives.



63%

of our employees are from culturally & linguistically diverse backgrounds

THANK YOU TO OUR VOLUNTEERS

A small group of volunteers and group leaders make an important contribution to the success of our social outings program.

This group of around 20 dedicated individuals maintain contact with the members of their groups to develop itineraries for their outings, provide confirmed lists of clients to our customer service team for booking trips, and provide support to our drivers during the outings.

Due to the pandemic, there were not many opportunities for group leaders and volunteers to get together, although some joined us for our annual general meeting, and a meeting of Chinese group leaders and volunteers was held in May.

The volunteers and group leaders help us to reach clients who may otherwise find it difficult to access services, and to offer culturally appropriate services to Arabic, Chinese, Greek, Italian, Russian and Vietnamese groups.

Thank You!



Yue Zheng, May Tam and Jacqueline Martins with Jenny Tran, Miu ling Luk, Li Lan Su, Yin Rui Deng, May Jin Mei Yang, Shu Ping Huang, Lisa lai Sheung Leung, Wendy See Fung Wong, Zhong Qin Shen
Chinese Group Leaders & Volunteers - Happy & Sunny Groups



Amy Lu
Eastlakes Multicultural Group



Biba Wardy
St Maroun's Arabic Group



Hilda Migirdicyan
Hilda's Group



Maria Guarrera
Liberi Italian Group



Loga Sebaratnam & Meriel Mansfield
Bates Street Seniors Group



Mina Pekar
Russian Group



Tania Obeid & Samira Jobbour
St George Church Arabic Group



'Access Sydney are not only providing us with affordable, safe and timely services, but also helps to build an informal network of support. The services help us to maintain our independence and to stay social and connected with people in the same neighbourhood and people from the same CALD background. The staff and drivers are very friendly and helpful. The agency also keeps us up to date with information and upcoming events/outings and can tailor make the outings to suit our group'

- Paula Le, Vietnamese Golden Dragon Group

OUR PARTNERS

Burwood Council

Burwood Cares Donations Drive

We recognised the impact of COVID lockdowns on vulnerable members of our community. In response, we partnered with Burwood Council in September 2021 to support the delivery of food parcels to families in need.

The partnership placed food donation boxes at Coles in Burwood and Wentworth Point and the IGA at Enfield. Our drivers collected over 200 boxes for four local charities who used their networks to prepare and distribute food packs. These were Burwood Community Welfare Services, St Merkorious Charity, St Paul's Anglican Church Burwood, and Saint Nectarios Burwood.



PuriRide

Hand Sanitiser Dispensers

As we continued to transport clients to essential locations throughout lockdown, we recognised the need to ensure their safety while on board our services. Partnering with PuriRide, allowed us to fit their innovative and automated hand sanitiser dispensers across all our vehicles. These provided convenience, safety and peace of mind for clients and staff travelling during and post-lockdown.



Alongside our other COVID-19 safety measures, the dispensers produced a no-contact hygiene station for all our clients to use when hopping on and off the buses, keeping both them and our staff safe

Woolworths Shuttle Bus

Throughout 2021 – 22 we provided a shuttle service for Woolworths staff from Mascot Railway Station to their nearby distribution centre. The shuttle operates on a 7 day a week basis to meet the shift change requirements of Woolworths.

During the year we delivered more than 63,000 trips to ensure that the distribution centre was kept staffed.



Good360 & Multicultural NSW Access Sydney Care Packs

Once Sydney came out of lockdown, it was important to retain a focus on keeping safe and reducing the spread of the virus. To assist, we delivered COVID-19 Care packs to thousands of people in the City, Inner West and South-East areas of Sydney during late 2021.

The initiative was supported by a grant from Multicultural NSW and the donation of items facilitated by Good 360.

Utilising a network of Community Centres, Councils, not for profits and faith groups, we assembled and delivered around 3,000 care packs to keep people safe as COVID-19 surged at the end of 2021.

The Care Packs included face masks, hand sanitiser, anti-bacterial wipes, disinfectant solution and a spray bottle. A Vaccination Directory was also developed on the Access Sydney website and translated into Mandarin.



Southpoint Shopping Centre Parking Space

Throughout 2021-22 Southpoint Shopping Centre, located on Bunnerong Road in Hillsdale, provided a parking space free of charge for one of our vehicles. This space improves our ability to support clients living in the southern part of the eastern suburbs. We thank Southpoint for their continued support of our services.

City of Sydney Council Village To Village Shuttle

The Village to Village Shuttles, funded by the City of Sydney, continued operation during 2021-22. While passenger numbers were down at 9,600 trips, due to the COVID-19 pandemic, the service continued to be important to people living in areas poorly serviced by public transport to remain connected to their community and meet their everyday needs.

The shuttles were critical to many residents. Over 80% of respondents to our annual survey indicated that they would have found it difficult to access essential services if the shuttles had been suspended.

CITY OF SYDNEY





FROM THE TREASURER Arthur Stobierski

This financial year started under very difficult circumstances with a full COVID lockdown in place until mid-October 2021, and the business continued to operate under reduced capacity and hybrid working arrangements for office-based staff. During the course of the year, we also saw a change in Senior Management with Michelle Newman joining Access Sydney as our new CEO. Under difficult circumstances, Michelle has done a fantastic job in keeping the business operating smoothly, whilst working on vast changes and improvements in operations, compliance, and organisational structures.

The business continues to function under a going concern basis, which assumes continuity of normal business activities and the realisation of assets and settlements of liabilities in the normal course of business. Having said this, the current funding contract in place with Transport NSW is due to end on 30 June 2023, in addition, the Government has announced the extension of the CHSP program to 30 June 2024, although no contracts have been issued yet.

Access Sydney continues to deliver strong financial results with overall Grants and Service Income growing by 18.3% on prior year. The

current year delivered a surplus before income tax of \$170,651 and whilst this was significantly down on the prior year (\$519,202), it must be noted that last year's results were significantly impacted by one-off COVID-19 Government Stimulus packages.

Our cash at the beginning of the financial year was \$4,542,735, and our cash at the end of the financial year was \$5,102,767 an increase of 12.3%. The increase in cash holdings was largely due to a year-on-year reduction in payments to suppliers and employees. Lower cash payments, predominantly to suppliers, were impacted by reduced operating activity in the first quarter of this year due to COVID lockdown and various LGA restrictions.

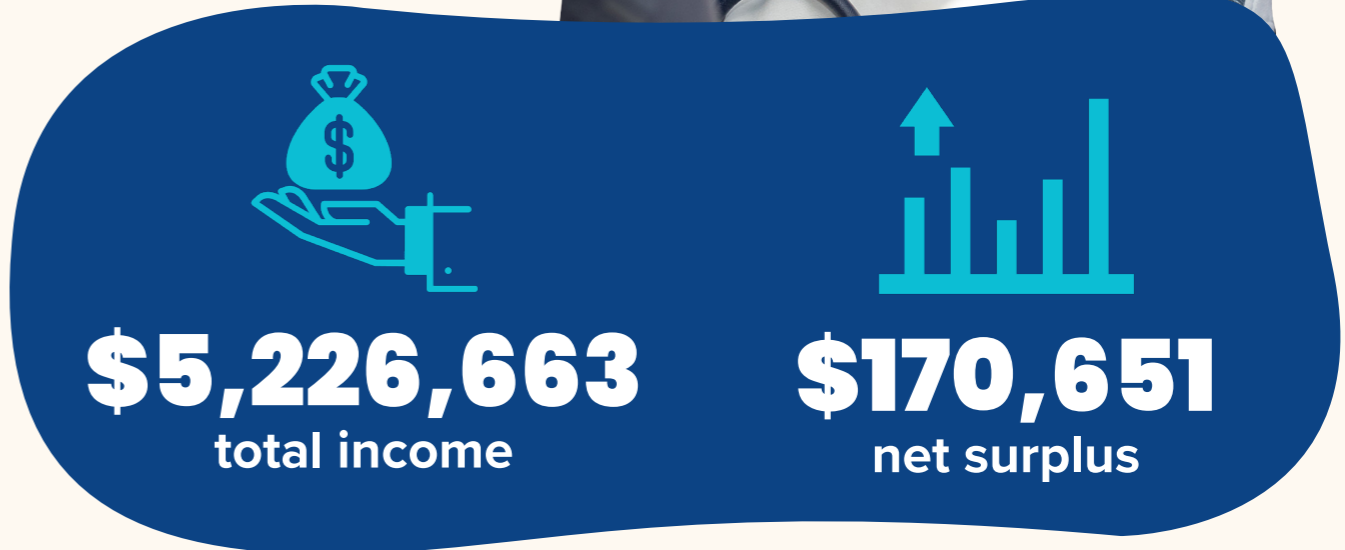
Total income was reported as \$5,226,663, this was a reduction of -9.8% on the prior year, with last year including \$1,412,782 of additional one-off Government Stimulus packages.

Total expenditure was reported as \$5,056,012 a decrease of -4.2% on prior year. The major driver of reduced expenditure on prior year were employee wages and benefits. It should be noted that last year's results included a provision taken up for redundancy for \$127,488.

Looking ahead, we will enter another challenging year with significant inflationary effects on labour, cost of materials and fuel, as we look to mitigate these rising costs via operational process improvements and re-investment in key systems.

On behalf of myself and the entire Board, I would like to thank our CEO Michelle Newman, the entire Senior Management team and all staff on their efforts in what was another difficult year on many fronts, and in delivering another successful financial result in 2021-22.

I look forward to working with you in 2022-23 to achieve greater results!!





AUDITOR'S INDEPENDENCE DECLARATION UNDER

SECTION 60-40 OF AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION ACT 2012

TO THE DIRECTORS OF ACCESS SYDNEY COMMUNITY TRANSPORT LIMITED

In accordance with the requirements of Section 60-40 of the Australian Charities and Not-for-profits Commission Act 2012, I declare that, to the best of my knowledge and belief, during the year ended 30 June 2022 there have been no contraventions of:

- a) the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
- b) any applicable code of professional conduct in relation to the audit.

Charles Oosthuizen
Partner

Dated: 28 October 2022

Sydney



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF ACCESS SYDNEY COMMUNITY TRANSPORT LIMITED

ABN 23 985 892 007

Report on the Financial Report

Opinion

We have audited the accompanying financial report of Access Sydney Community Transport Limited (the company), which comprises the statement of financial position as at 30 June 2022, the statement of profit or loss, statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the directors declaration.

In our opinion, the financial report of Access Sydney Community Transport Limited has been prepared in accordance with Division 60 of the Australian Charities and Not-for-Profits Commission Act 2012, including:

- a. Giving a true and fair view of the company's financial position as at 30 June 2022 and of its financial performance and cash flows for the year ended on that date, and
- b. Complying with Australian Accounting Standards, and with Division 60 of the Australian Charities and Not-for-Profits Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the 'Auditor's responsibilities for the audit of the financial statement' section of our report. We are independent of the Company in accordance with the ethical requirements of the ACNC Act and the Accounting Professional and Ethical Standard Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Material Uncertainty Regarding Continuation as a Going Concern

We draw attention to Note 1 to the financial statements which discloses the premise upon which the Company has prepared its financial statements by applying the going concern assumption.

Given the uncertainty in relation to the continuation of funding by Transport for NSW (TfNSW) beyond 30 June 2023, this event or condition, along with other matters as set forth in Note 1, indicate the existence of a material uncertainty, which may cast significant doubt about the Company's ability to continue as a going concern.

The entity may be unable to realise its assets and discharge its liabilities in the normal course of business and at the amounts stated in the financial report. Our opinion is not modified in respect of this matter.

Information other than the financial statement and auditor's report thereon

The directors are responsible for other information. The other information comprises the information included in the company's annual report for the year ended 30 June 2022 but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial report does not cover the other information, and accordingly, we do not express any form of assurance conclusion thereon.

Information other than the financial statement and auditor's report thereon (continued)

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report, or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Directors for the Financial Report

The Board of Directors are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards – Reduced Disclosure Requirements and the ACNC Act and for such internal control as the Board of Directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board of Directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Directors either intend to liquidate the company or to cease operations or has no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: http://www.auasb.gov.au/auditors_responsibilities/ar1.pdf.

This description forms part of our auditor's report.

Moore Australia NSW Audit
Chartered Accountants



Charles Oosthuizen

Partner

Signed at Level 14, 9 Castlereagh Street, SYDNEY NSW 2000 on the 28 October 2022

Access Sydney Community Transport Ltd

ABN: 23 985 892 007

Directors' Report

30 June 2022

Auditor's Independence Declaration

The lead auditor's independence declaration in accordance with section 307C of the *Corporations Act 2001*, for the year ended 30 June 2022 has been received and can be found on page 6 of the financial report.

Signed in accordance with a resolution of the Board of Directors:

Director: 

Director: 

Dated this 27 day of 10 2022

Statement of Profit or Loss and Other Comprehensive Income
For the Year Ended 30 June 2022

	Note	2022 \$	2021 \$
Grants and services income	4	4,223,541	3,571,089
Interest income		11,482	12,933
Other income	5	991,640	2,213,247
Employee benefits expense	6	(3,827,295)	(4,151,061)
Depreciation and amortisation expense		(286,836)	(303,393)
Vehicle Service & On Costs	6	(449,439)	(354,779)
Occupancy expenses		(41,083)	(76,321)
Professional fees		(23,699)	(23,934)
Other expenses		(424,748)	(362,194)
Finance expenses		(2,912)	(6,384)
Profit before income tax		170,651	519,203
Income tax expense		-	-
Profit for the year		170,651	519,203

Statement of Financial Position
As At 30 June 2022

	Note	2022 \$	2021 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	8	5,102,767	4,542,735
Trade and other receivables	9	232,694	216,492
TOTAL CURRENT ASSETS		5,335,461	4,759,227
NON-CURRENT ASSETS			
Property, plant and equipment	10	707,937	894,250
Right-of-use assets		69,763	91,802
TOTAL NON-CURRENT ASSETS		777,700	986,052
TOTAL ASSETS		6,113,161	5,745,279
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	11	332,356	359,850
Lease liabilities		69,885	95,574
Short-term provisions	12	577,040	560,460
Deferred liabilities	13	1,000,000	778,550
TOTAL CURRENT LIABILITIES		1,979,281	1,794,434
NON-CURRENT LIABILITIES			
Long-term provisions	12	165,986	153,602
TOTAL NON-CURRENT LIABILITIES		165,986	153,602
TOTAL LIABILITIES		2,145,267	1,948,036
NET ASSETS		3,967,894	3,797,243
EQUITY			
Reserves	16	1,478,586	1,478,586
Retained earnings		2,489,308	2,318,657
TOTAL EQUITY		3,967,894	3,797,243

Access Sydney Community Transport Ltd

ABN: 23 985 892 007

Statement of Changes in Equity
For the Year Ended 30 June 2022

2022

	Vehicle Replacement Reserve - TfNSW \$	Vehicle Replacement Reserve - ASCT \$	Retained Earnings \$	Total \$
Balance at 1 July 2021	1,126,790	351,796	2,318,657	3,797,243
Net Surplus for the year	-	-	170,651	170,651
Balance at 30 June 2022	1,126,790	351,796	2,489,308	3,967,894
Balance at 1 July 2020	1,112,806	351,796	1,813,438	3,278,040
Net surplus for the year	-	-	519,203	519,203
Transfers between Equity Components	13,984	-	(13,984)	-
Balance at 30 June 2021	1,126,790	351,796	2,318,657	3,797,243

Access Sydney Community Transport Ltd

ABN: 23 985 892 007

Statement of Cash Flows
For the Year Ended 30 June 2022

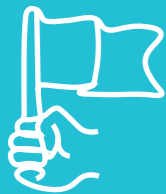
	2022 \$	2021 \$
CASH FLOWS FROM OPERATING ACTIVITIES:		
Receipts from customers and grant revenue	5,304,907	5,525,765
Payments to suppliers and employees	(4,768,440)	(5,395,519)
Interest received	11,482	12,933
Interest paid	(582)	(42)
Cashflow Boost ATO / Government Stimulus	90,918	1,553,700
Net cash provided by operating activities	638,285	1,696,837
CASH FLOWS FROM INVESTING ACTIVITIES:		
Net proceeds from sale of plant and equipment	28,250	11,500
Net cash provided by investing activities	28,250	11,500
CASH FLOWS FROM FINANCING ACTIVITIES:		
Principal elements of lease payments	(106,503)	(103,200)
Net cash (used in) financing activities	(106,503)	(103,200)
Net increase in cash and cash equivalents held	560,032	1,605,137
Cash and cash equivalents at beginning of year	4,542,735	2,937,598
Cash and cash equivalents at end of financial year	5,102,767	4,542,735

OUR VALUES



We Value Customers

We listen and we respond to our customers' needs. We build our customer service skills and make decisions with empathy.



We Lead By Example

We know our business and we trust our judgement. We have an eye to the future, developing innovative solutions in an ever-changing industry.



We Collaborate

We work together to develop solutions. We value diversity and respect people's different opinions and experiences.



We Empower People

We recognise the good things that our people do. We create opportunities for people.



We Are Safe

We act with safety in mind in everything we do.

HOW CAN YOU HELP?

 www.accesssydney.org.au for more details.

Become a Volunteer Today

At Access Sydney Community Transport every contribution counts as we strive to make a positive difference in our local community. By becoming a volunteer, you enrich the lives of vulnerable members of the community, build new skills and meet new people. If you are willing to give back to your community, volunteering with Access Sydney could be the right fit for you. Check out our website for more details.



Charitable Donations



If you're someone who really wants to help support your local community but you're too busy to volunteer, you have the option to donate. Access Sydney Community Transport is a registered charity and can accept financial, charitable donations. Contact our friendly team at Access Sydney or check out our website for more details.

OUR FUNDING PARTNERS

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