

**ACCESS**

**SYDNEY**

COMMUNITY TRANSPORT



2022-23  
ANNUAL  
**REPORT**



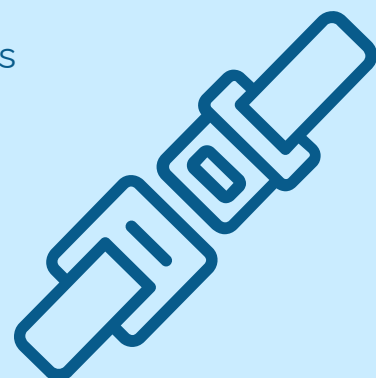
# OUR VISION

We believe that all members of the community should have equal access to safe, affordable, and accessible transport options.

# OUR MISSION

We support the frail aged, and people with disabilities or with health issues to access and participate in community life through:

- Direct delivery of a range of transport and mobility options
- Collaborations with like-minded organisations and groups to develop improved transport options
- Advocating for accessible public and community facilities





# CONTENTS

- 4 ACCESS SYDNEY Community Transport**
- 5 CHAIRPERSON MESSAGE**
- 7 CEO MESSAGE**
- 8 LOOKING BACK AT 2022-23**
- 10 OUR OUTREACH**
- 12 SOCIAL CONNECTION**
- 14 WHAT OUR CLIENTS SAID**
- 18 THANK YOU TO OUR VOLUNTEERS**
- 19 OUR STAFF**
- 20 WORKING WITH OUR PARTNERS**
- 22 TREASURERS REPORT**
- 24 FINANCIAL REPORT**
- 32 HOW YOU CAN HELP**
- 33 OUR VALUES**

Access Sydney Community Transport acknowledges the Aboriginal and Torres Strait Islander peoples as the first inhabitants of this nation, and the Wangal, Bidjigal and Gadigal people of the Eora Nation as the traditional custodians of the lands on which we meet and work. We recognise their continuing connections to the land, water and community. We pay respects to all Aboriginal and Torres Strait Islander Elders past, present and emerging from all nations across this country.

# ACCESS

# SYDNEY

COMMUNITY TRANSPORT



Access Sydney Community Transport (Access Sydney) is a not-for-profit community organisation that offers accessible and affordable transport and social connection for older people, people with disability and people who are transport disadvantaged.

We have a proud history of supporting the community for more than 30 years across 9 Local Government Areas. Our services are an integral part of the national aged care and disability systems, and many clients access our services through the My Aged Care (MAC) and National Disability Insurance Scheme (NDIS) referral processes.

Our current funding sources are from the Department of Health and Aged Care, Transport for NSW, NSW Health and City of Sydney.

# CHAIRPERSON MESSAGE

**ROBERT MACEY**



I am pleased to present the Chair's annual report for the financial year ending 2023.

The responsibility of the Board is to set the strategic direction, manage risk, ensure compliance with Access Sydney's Constitution, contracts, legislation and to ensure that organisational finances are used for the purpose for which they are granted.

Following a few years under pandemic conditions, and the significant impact this had brought to the business and broader community, we have been quick to respond to the reopening, boosting trips and focusing on delivering to our community the services they want and require.

Thanks to the last few years, we were able to implement strategies to protect the health and safety of our team members and community. Gaining the trust of our community via the provision of a full range of services once more has become our priority and all efforts are in place to ensure this uptick continues.

Access Sydney receives funding from a range of sources including the Commonwealth Department of Health and Aged Care, NSW Health, Transport for NSW, The City of Sydney, and several private contracts.

Coming out of Covid, the priority has been to improve the core deliverable, the provision of services to our community. In terms of the performance indicators on service output, customer satisfaction and financial effectiveness, there are significant improvements in every aspect and all praise goes to the team at Access Sydney.

As shown in the audited financial report, Access Sydney continues to be financially healthy with an Equity of \$3,969,911 as of 30 June 2023. Further detail can be found in the audited finance reports.



As we move into a new financial year, the priority for the team is to continue to reconnect with the community and prepare for what may be coming down the pipeline. This will require additional investment in vehicles and other assets and an increase in spend across our community services area. However, the organization has a healthy balance sheet, and the short term investment will prove fruitful long term.

Funding for community transport organisations and other services comes from the Commonwealth Home Support Program, which is due to change in the coming years. Plans are under way to refresh Access Sydney and the provision of services that we have historically supplied.

Access Sydney is working with Community Transport Organisation, the peak body for community transport providers in NSW to engage with government and lobby for continued access to affordable transport for frail older people and people with a disability. Work on partnerships and other initiatives to grow Access Sydney continues, and strategies are also underway to build on our social enterprise activities and offer a wider range of services.

At Access Sydney we have a dedicated and skilled team from a diverse range of backgrounds which align with the needs of our clients. On behalf of the Board, I thank everyone for their commitment to Access Sydney and our clients.

I would also like to thank Michelle Newman, our CEO, and the Access Sydney team for their diligent efforts through the year. To the Board, thank you for your support and assistance throughout the year. I would also like to welcome Catherine Dai, who joined the Board during 2022/23.

As for myself, having joined the Board in 2019 and commenced as Chair in 2021, I am blessed to work with a highly professional team. I look forward to what 2023/24 will bring.



"Significant improvement in every aspect and all praise goes to the team at Access Sydney."

# CEO MESSAGE

**MICHELLE NEWMAN**



2022-23 has been a fantastic year of renewal for Access Sydney. Our Board, the staff, our partners, volunteers, and clients have all worked diligently towards reviving the services to the standard and quality that Access Sydney is known for.

Transformation over the last twelve months, post COVID and internal changes, was necessary to move us forward and improve service delivery across the organisation. While significant change takes time, our achievements to date have been remarkable. The staff have all worked together to achieve an 85% increase in outcomes, nearly doubling our activity compared to last year. That means more clients are being supported to get where they need to, or do what they want to - out in the community.

Our wonderful drivers and client assistants have worked tirelessly in the field to support our clients to live their best life and have done an extraordinary job. The staff in the office who are developing programs, assessing clients, making bookings, managing the logistics and analysing the data and feedback have all worked incredibly hard and made a significant contribution to delivering a more consistent and sustainable program.

Thank you to the Board of Directors for their vision and drive and the many hours they volunteer each month to guiding and improving the organisation.

The Board and the Leadership Team have supported the changes, worked through any challenges, and delivered outstanding results.

This year we have revamped the social outings calendar and held several 'meet the staff BBQs' which clients have really enjoyed. We have also improved our social support program with the help of much valued volunteers and staff. This has assisted many of our clients who are isolated in the community, often with no family to support them.

It has certainly been a busy year for all of us reviewing many of our internal processes, the systems we use and the policies that guide us to keep them up to date and aligned with the aged care reforms. The reforms across the aged care and disability programs will continue to be a focus for Access Sydney over the next 12 months as we continue to improve our services, increase efficiencies and ensure that our clients are at the centre of our decision making.

I look forward to the year ahead and could not wish for a better team to be working with.

# LOOKING BACK AT 2022-23



Total Trips  
**127,015**

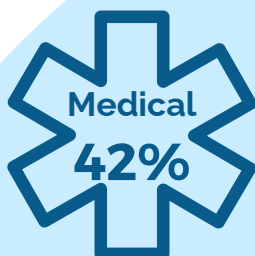


KMs Travelled  
**539,606**

## Social Impact

Access Sydney aims to help our clients with all their transport and social support needs. Our services are all about making sure people can get around easily, stay independent and healthy, and be part of the community. We provide a door-to-door service and assistance for clients with different mobility levels or health conditions. Our Social Outings Program is always popular and this year we have updated the program and increased the number of outings available by 60%. Our clients can choose from a variety of activities such as travel to shopping centres, medical appointments, church groups, exercise groups, going on scenic adventures, exploring different cultures, and attending special events. Our services are available for people from all backgrounds so that everyone can stay connected and be part of the community.

## Trips by Purpose

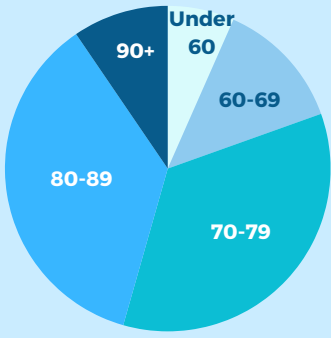




# Our Clients



**62%** of Clients were born overseas



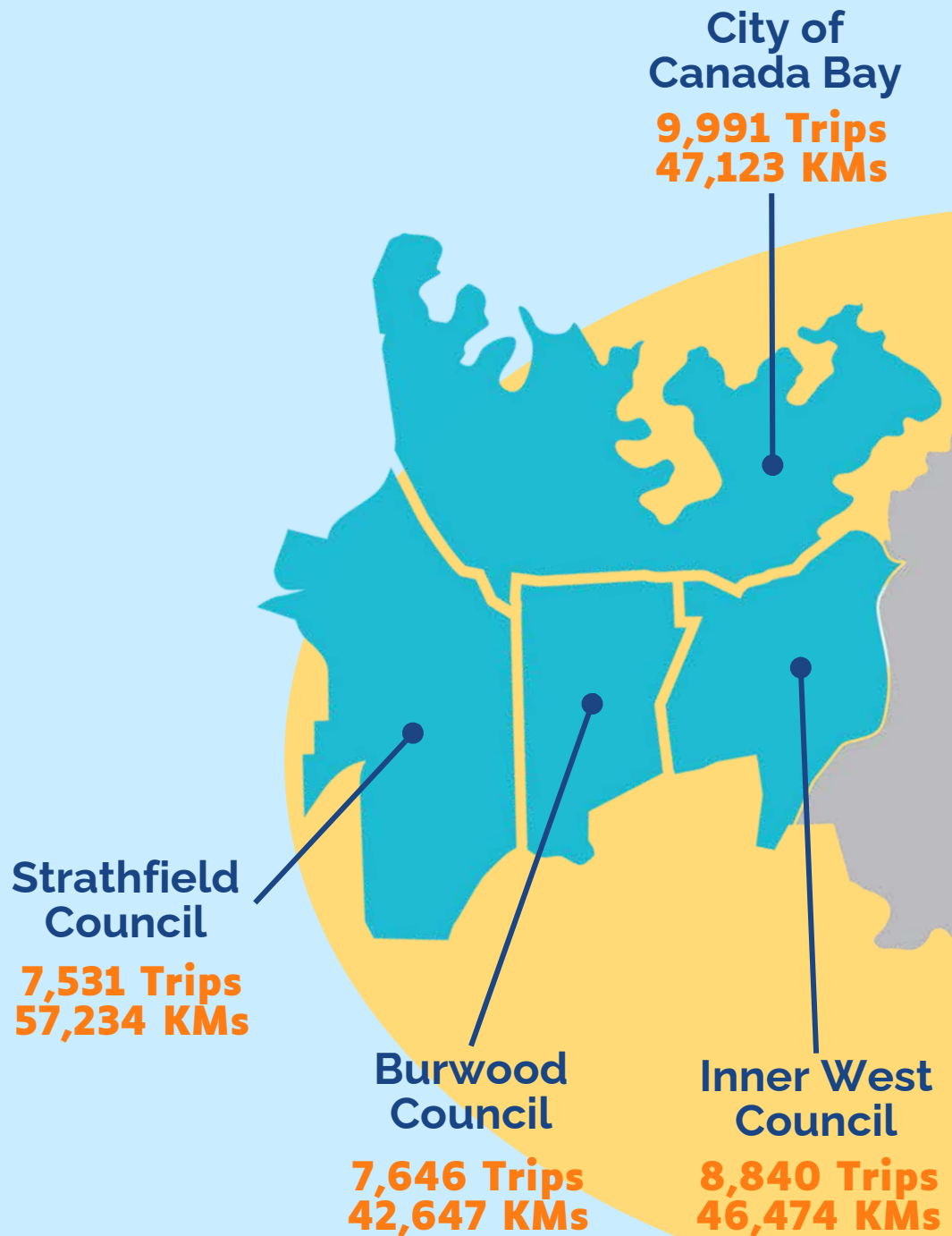
**46%** Clients by Age of clients are aged 80+

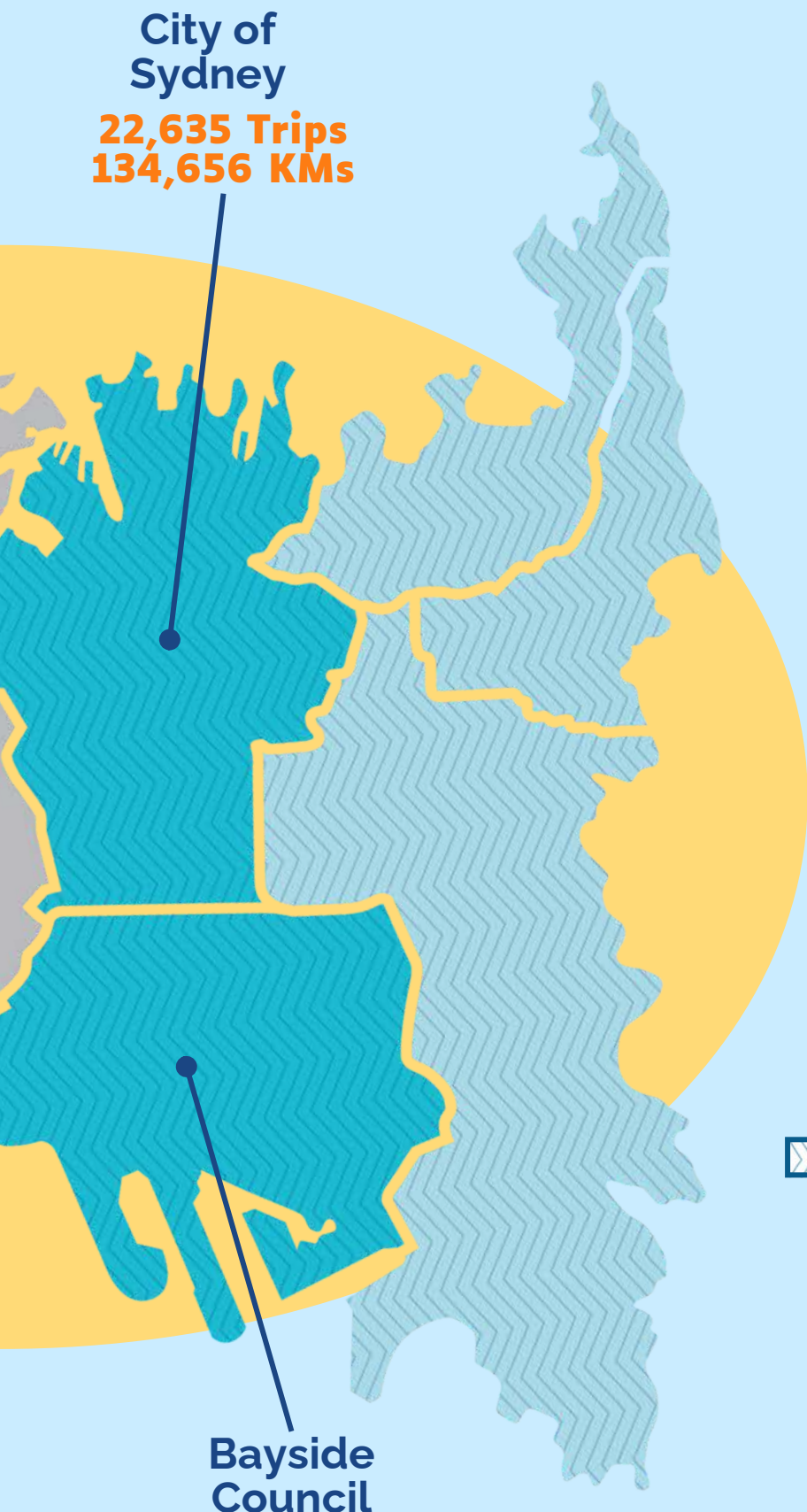
# Our Fleet

All our vehicles are able to accommodate walkers, and among those, we have 12 vehicles that are wheelchair accessible.



# OUR OUTREACH





**City of  
Sydney**

**22,635 Trips  
134,656 KMs**

**Bayside  
Council**

**6,022 Trips  
43,428 KMs**



**South East Sydney  
Social Support  
Service**

**6,352 Hours  
18,809 KMs**

# SOCIAL CONNECTION



Historical Windsor Tour





**City Christmas Lights Tour**



**Palm Beach Tour**



# WHAT OUR CLIENTS SAID



I have been with Access Sydney for over 20 years now! I can always rely on Access Sydney for all transport and shopping needs. I've also been on all the bus trips and social outings. The drivers and the client assistants make it extra special. Most of all I love Access Sydney because it gets me out of the house.

- Robyn



After my ankle surgery 2 years ago, my transport needs were very high. Access Sydney came to my rescue. They truly cared for my safety.

- Barry



# Engaging With Our Clients

At Access Sydney, it's important for us to have a relationship with our clients, to keep in touch, know what support is needed and how we can assist. We regularly stay in contact with our clients over the phone, via mailouts of our social calendars, newsletters with all the latest community updates and conversations while our staff and volunteers are providing services. We also encourage our clients to visit our website for information and follow us on social media for interesting highlights.

## Website & Social Media



↑ 10%  
Website Users



↑ 80%  
Email subscribers



82,066  
Pageviews



## Client Feedback and Survey Results



98%

Agreed that Access Sydney helps maintain their independence



96%

Satisfied with our booking process



89%

Rated our service as Excellent



96%

Will continue using the Village To Village service

Access Sydney is passionate about improving our services and one important part of that process is feedback from our clients. Client experience contributes significantly to service improvement and program development. At Access Sydney, client feedback is regularly collected over the phone or through the drivers and client assistants. We also encourage feedback via paper forms, emails, and social media and we formally engage with clients through our annual survey and focus groups. We are both thrilled and humbled by the positive feedback that our clients gave us this year.

# Celebrations & Events

One of Access Sydney's goals is to celebrate together with our community. Throughout the year we brought our community closer together by organising picnics, BBQ and festive events. We learned from our clients and celebrated our many rich cultures and heritage together. The Access Sydney office team who works hard behind the scenes also took the opportunity to meet the clients. It's always nice to put faces to names

With the positive feedback from the events, our team is planning even more celebrations together next year and we will invite many more to join in!







# THANK YOU TO OUR VOLUNTEERS

Volunteers play a crucial role in Access Sydney's success in serving the community. As a non-profit organisation Access Sydney relies on our dedicated volunteers who devote their time, knowledge and skills to achieve our outcomes and work with clients to achieve their goals.

Our volunteers assist with the coordination of the social outings program, and also help support our drivers during outings. Many volunteers are from culturally and linguistically diverse backgrounds, including members from the Arabic, Chinese, Greek, Indian, Italian, Russian, Sri Lankan, Turkish and Vietnamese communities. This helps our clients feel supported and more able to engage socially.

In addition, volunteers provide invaluable support for Access Sydney clients who are isolated. They regularly contact clients for wellbeing checks to help ease loneliness and social isolation.

Volunteers are also great ambassadors in the community, linking families and friends to staff to help them navigate the complex landscape of aged care and community services.

To all our volunteers, thank you for your significant contribution to the community and our clients.

“

“Access Sydney is giving us good services. The trips we go on provide me and my group with a great social experience. Me and my group have lots of fun. **The drivers and staff at Access Sydney are very friendly and easy to talk to.** Thanks to access Sydney, me and my group have gone to many locations and built memories to remember.”

- Biba Wardy, Saint Maroun's Arabic Group, Volunteer Group Leader.

”



# OUR STAFF

The Access Sydney team is made up of drivers, client assistants, client services representatives, program co-ordinators, scheduling and dispatch operators and a range of professional and administrative staff. We come from different cultures and speak 14 languages, which helps us better connect with the diverse communities we serve.

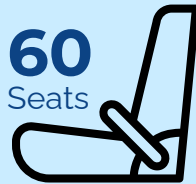
Our focus is on giving excellent customer service, always aiming to provide the best support for our clients. We are passionate about what we do and set high standards for ourselves.

Professional development and industry specific training form an important foundation for the ongoing growth and development of all employees. Our staff are equipped with the most up-to-date knowledge and skills to service our clients.



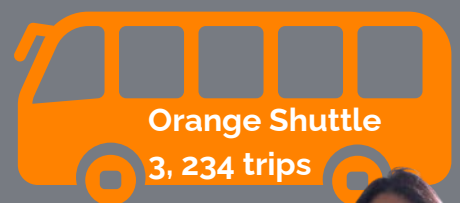
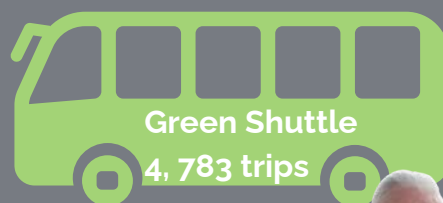
# WORKING WITH OUR PARTNERS

## Village to Village



Access Sydney have been delivering The Village to Village (V2V) shuttle service for the City of Sydney for over 15 years. Residents rely on the service, especially those who are unable to walk the distances required to access public transport or cannot afford taxis or other transport services. Passengers are both transport and financially disadvantaged and use the subsidised shuttle to access hospitals, medical centres, shops and other destinations. Passengers value the continued support offered by the service and 49% of passengers have been using the service for 6 years or longer, and 32% indicate a 3-year or longer association. The shuttle service also contributes to improving the health and well-being of residents through social connection and reliable and safe transport services. 99% of passengers agree that the service helps them maintain their independence.

3 Shuttle Buses Operating every Thursday and Friday



20



# Multicultural Care



This year, Access Sydney has partnered with Multicultural Care to provide regular transportation services for culturally diverse communities. Each week, clients travel to Centre-based activities or go out on exciting social activities. We look forward to continuing our mutually beneficial partnership with Multicultural Care.

# Southpoint Shopping Centre



Southpoint provides a designated parking space for our buses in Hillsdale. Our longstanding partnership with Southpoint Shopping Centre has benefitted many of our clients who live in the City and South Eastern suburbs. It enables us to reach our clients quicker so we can provide safe and relaxing shopping services more effectively. We appreciate their ongoing support for us and our clients.

## Other Partners



# TREASURERS REPORT

**ARTHUR STOBIERSKI**



Last financial year was another challenging year on many fronts however financially and operationally we have a few positive things of note.

Coming out of COVID the Sydney employment market has experienced a significant shortage in specialised and skilled labour resources, across many industries, and this has also impacted Access Sydney's ability to upskill its current and replacement workforce. Having said this, operationally, the business has excelled under the current leadership of our existing CEO Michelle Newman.

Productivity metrics have significantly improved year-on-year, with total output increasing by a ratio of 1:1.5 and actual outputs increasing by 85% since 2021-22.

In line with the previous year, the business continues to function under a going concern basis, which assumes continuity of normal business activities and the realisation of assets and settlements of liabilities in the normal course of business. The current funding contract in place with Transport NSW is due to end on 30 June 2024, in addition, the Government has announced the extension of the CHSP program to 30 June 2025, although no contracts have been issued yet.



Access Sydney continues to deliver sound financial results and although the 2022-23 financial year did not deliver similar profits to the prior year, our overall cash position remains very strong. Total Revenue was up on prior year by 2.1% and reported at \$5,337,017m (\$5,226,663m prior year), with Grants and Service Revenue increasing by 6.2% on prior year. Other Revenues were partially impacted by lower volumes generated from the Woolworths Program and the elimination of Government stimulus packages received during the COVID period.

Reported Operating Income for 2022-23 shows a surplus before income tax of \$2,017 in comparison to a prior year result of \$170,651. The reduction in year-on-year profit was mainly impacted by increase in cost of employment which rose by 7.0% on prior year. Our operating expenses were also impacted by a 30% increase in motor vehicle costs, largely via increased volumes in taxi charges, but also via increases in fuel volumes, output related, and insurances and registrations.

Our cash at the beginning of the financial year was \$5,102,767 and our cash at the end of the financial year was \$5,264,926 an increase of 3.2%. The increase in cash holdings was largely attributed to an improved generation of interest income via various bank term deposits.

Looking ahead, we are poised to enter another challenging year economically, with skilled labour, cost of materials, and fuel, all remaining high. The Board, CEO and Senior Management of Access Sydney will be developing a new strategic plan to ensure we re-shape and position the business to operate successfully in a difficult market.

On behalf of myself and the entire Board, I would like to thank our CEO Michelle Newman, the entire Senior Management team and all staff on their efforts on what was another difficult year on many fronts, and in delivering another positive financial result in 2022-23.

I look forward to working with you in 2023-24 to achieve greater results!!



# FINANCIAL REPORT



## **Auditor's Independence Declaration under Section 60-40 of Australian Charities and Not-For-Profits Commission Act 2012 to the Directors of Access Sydney Community Transport Ltd**

I declare that, to the best of my knowledge and belief, in relation to the audit for the year ended 30 June 2023, there have been:

- (i) no contraventions of the auditor independence requirements as set out in the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.

**Byrons Audit Pty Ltd**

Ying (Irene) Wang  
Director

22 January 2024  
Sydney NSW 2000



## **Access Sydney Community Transport Ltd**

ABN 23 985 892 007

## **Independent Audit Report to the members of Access Sydney Community Transport Ltd**

### **Report on the Audit of the Financial Report**

#### **Opinion**

We have audited the financial report of Access Sydney Community Transport Ltd (the Company), which comprises the statement of financial position as at 30 June 2023, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of the Company is in accordance with the *Corporations Act 2001*, including:

- (i) giving a true and fair view of the Company's financial position as at 30 June 2023 and of its financial performance for the year ended; and
- (ii) complying with Australian Accounting Standards - Simplified Disclosures and the *Corporations Regulations 2001*.

#### **Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the auditor independence requirements of the *Corporations Act 2001* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the *Corporations Act 2001*, which has been given to the directors of the Company, would be in the same terms if given to the directors as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### **Emphasis of Matter – Deferred Liabilities**

We draw attention to Note 11 in the financial report, which discloses the balance of deferred liabilities of \$1,085,000 as at 30 June 2023. Our opinion is not modified in respect of this matter.

### **Information other than the financial statements and auditor’s report thereon**

The directors are responsible for other information. The other information comprises the information included in the company’s annual report for the year ended 30 June 2023 but does not include the financial statements and our auditor’s report thereon.

Our opinion on the financial report does not cover the other information, and accordingly, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report, or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

### **Responsibilities of Directors for the Financial Report**

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards - Simplified Disclosures and the *Corporations Act 2001* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Company’s ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

### **Auditor’s Responsibilities for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor’s report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures

that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.



**Byrons Audit Pty Ltd**



Ying (Irene) Wang  
Director

22 January 2024  
Sydney NSW 2000

**Access Sydney Community Transport Ltd**

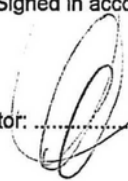
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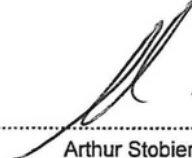
**Directors' Report**  
**For the Year Ended 30 June 2023**

**Auditor's independence declaration**

The lead auditor's independence declaration in accordance with section 307C of the *Corporations Act 2001*, for the year ended 30 June 2023 has been received and can be found on page 6 of the financial report.

Signed in accordance with a resolution of the Board of Directors:

Director:  .....  
Robert Macey

Director:  .....  
Arthur Stobierski

Dated this 31 day of October, 2023

## Access Sydney Community Transport Ltd

ABN: 23 985 892 007

### Statement of Profit or Loss and Other Comprehensive Income

For the Year Ended 30 June 2023

		2023	2022
	Note	\$	\$
Grants and services income	4	4,484,267	4,223,541
Interest income		120,366	11,482
Other income	4	732,384	991,640
Employee benefits expense	5	(4,114,233)	(3,827,295)
Depreciation and amortisation expense		(264,045)	(286,836)
Vehicle service & on costs	5	(584,604)	(449,439)
Occupancy expenses		(35,034)	(41,083)
Professional fees		(32,828)	(23,699)
Other expenses		(302,663)	(424,748)
Finance expenses		(1,593)	(2,912)
<b>Surplus for the year</b>		<b>2,017</b>	<b>170,651</b>
<b>Other comprehensive income for the year, net of tax</b>		<b>-</b>	<b>-</b>
<b>Total comprehensive income for the year</b>		<b>2,017</b>	<b>170,651</b>

## Access Sydney Community Transport Ltd

ABN: 23 985 892 007

### Statement of Financial Position

As At 30 June 2023

	Note	2023 \$	2022 \$
<b>ASSETS</b>			
<b>CURRENT ASSETS</b>			
Cash and cash equivalents	6	5,264,926	5,102,767
Trade and other receivables	7	287,616	232,694
<b>TOTAL CURRENT ASSETS</b>		<b>5,552,542</b>	<b>5,335,461</b>
<b>NON-CURRENT ASSETS</b>			
Property, plant and equipment	8	478,728	707,937
Right-of-use assets		80,600	69,763
<b>TOTAL NON-CURRENT ASSETS</b>		<b>559,328</b>	<b>777,700</b>
<b>TOTAL ASSETS</b>		<b>6,111,870</b>	<b>6,113,161</b>
<b>LIABILITIES</b>			
<b>CURRENT LIABILITIES</b>			
Trade and other payables	9	300,503	332,356
Lease liabilities		71,283	69,885
Short-term provisions	10	539,445	577,040
Deferred liabilities	11	1,085,000	1,000,000
<b>TOTAL CURRENT LIABILITIES</b>		<b>1,996,231</b>	<b>1,979,281</b>
<b>NON-CURRENT LIABILITIES</b>			
Long-term provisions	10	145,728	165,986
<b>TOTAL NON-CURRENT LIABILITIES</b>		<b>145,728</b>	<b>165,986</b>
<b>TOTAL LIABILITIES</b>		<b>2,141,959</b>	<b>2,145,267</b>
<b>NET ASSETS</b>		<b>3,969,911</b>	<b>3,967,894</b>
<b>EQUITY</b>			
Reserves	13	1,478,586	1,478,586
Retained Surpluses		2,491,325	2,489,308
<b>TOTAL EQUITY</b>		<b>3,969,911</b>	<b>3,967,894</b>

## Access Sydney Community Transport Ltd

ABN: 23 985 892 007

### Statement of Changes in Equity For the Year Ended 30 June 2023

2023

	Vehicle Replacement Reserve - TfNSW	Vehicle Replacement Reserve - ASCT	Retained Surpluses	Total
	\$	\$	\$	\$
Balance at 1 July 2022	1,126,790	351,796	2,489,308	3,967,894
Net surplus for the year	-	-	2,017	2,017
Balance at 30 June 2023	1,126,790	351,796	2,491,325	3,969,911

2022

	Vehicle REplacement Reserve - TfNSW	Vehicle Replacement Reserve - ASCT	Retained Surpluses	Total
	\$	\$	\$	\$
Balance at 1 July 2021	1,126,790	351,796	2,318,657	3,797,243
Net surplus for the year	-	-	170,651	170,651
Balance at 30 June 2022	1,126,790	351,796	2,489,308	3,967,894

## Access Sydney Community Transport Ltd

ABN: 23 985 892 007

### Statement of Cash Flows For the Year Ended 30 June 2023

	2023	2022
Note	\$	\$
<b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>		
Receipts from customers and grant revenue	5,157,839	5,134,567
Payments to suppliers and employees	(5,047,780)	(4,598,100)
Interest received	120,366	11,482
Interest paid	(1,593)	(582)
Cashflow Boost ATO / Government Stimulus	-	90,918
Net cash provided by operating activities	<u>228,832</u>	<u>638,285</u>
<b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>		
Net proceeds from sale of plant and equipment	52,500	28,250
Purchase of plant and equipment	(11,430)	-
Net cash provided by investing activities	<u>41,070</u>	<u>28,250</u>
<b>CASH FLOWS FROM FINANCING ACTIVITIES:</b>		
Principal elements of lease payments	(107,743)	(106,503)
Net cash (used in) financing activities	<u>(107,743)</u>	<u>(106,503)</u>
Net increase in cash and cash equivalents held	162,159	560,032
Cash and cash equivalents at beginning of year	5,102,767	4,542,735
Cash and cash equivalents at end of financial year	6 <u>5,264,926</u>	<u>5,102,767</u>



# HOW YOU CAN HELP

## Become a Volunteer today

At Access Sydney Community Transport every contribution counts as we strive to make a positive difference in our local community. By becoming a volunteer, you enrich the lives of vulnerable members of the community, build new skills and meet new people. If you are willing to give back to your community, volunteering with Access Sydney could be the right fit for you. Check out our website for more details.

## Charitable Donations

If you're someone who really wants to help support your local community but you're too busy to volunteer, you have the option to donate. Access Sydney Community transport is a registered charity and can accept financial, charitable donations. Contact our friendly team at Access Sydney or check our our website for more details.



# OUR VALUES

## We Value Customers

We listen and respond to our customers' needs, we build our customer service skills and make decisions with empathy.



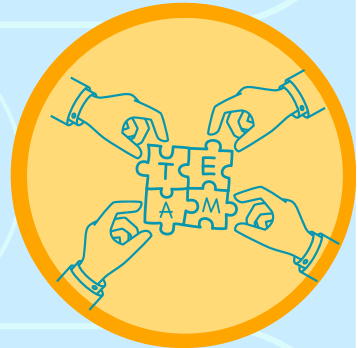
## We Lead By Example

We know our business and we trust our judgement. We have an eye to the future, developing innovative solutions in an ever-changing industry.



## We Collaborate

We work together to develop solutions. We value diversity and respect people's different opinions and experiences.



## We Empower People

We recognise the good things that our people do. We create opportunities for people.



## We Are Safe

We act with safety in mind in everything we do.





ACCESS

SYDNEY

COMMUNITY TRANSPORT



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