

Access Sydney Community Transport Strategic Plan, January 2026 – December 2028

Our Vision

We believe that all members of the community should have equal access to safe, affordable and accessible transport options.

Our Mission

We support the frail aged, and people with disabilities or with health issues to access and participate in community life through:

- **Direct Delivery** of a range of transport and mobility options
- **Collaborations** with like-minded organisations and groups to develop improved transport options
- **Advocating** for accessible public and community facilities

Our Values

We lead by example
We collaborate
We empower people
We are safe
We value customers

Our Strategic Initiatives & Strategies

Strategic Initiative One: Strengthening Access Sydney & Enabling Outcomes

Our enabling strategies and projects will strengthen Access Sydney as an organisation and enable high quality, safe and efficient service delivery that exceeds client, partner, carer and family expectations and requirements.

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| 1.1 Digital Strategy | 1.4 Financial Management |
| 1.2 Asset Renewal | 1.5 Policy and Procedure Continuous Improvement |
| 1.3 Workforce and Volunteer Plan | 1.6 Advocacy |

Strategic Initiative Two: Growing Outcomes & Impact, Innovation, Growth & Sustainability

Our innovation, growth and sustainability strategies and projects will strengthen and expand existing services, and create and grow new services, increasing Access Sydney's scale, outcomes and impact.

- 2.1** Service and Business Model Innovation
- 2.2** Relationships for Service Growth and Impact
- 2.3** Our Sustainability Strategy